

# Tanveer Ahmed Siddiqui

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## SUMMARY:

**Total Work Experience:** 25+ years of delivering outstanding results in Applications Development and Implementation, Business Intelligence, Project Management, IT Service Management. Extensive experience with various Prominent ERP Applications like Oracle JD Edwards 9.1, Oracle EBS R12.2.3, (Odoo V15, Exceed ERP(Cloud-Based)).

Configured business processes in ERP systems and supported during go-live and post-go-live Environments. Strong hands-on implementation experience of ERP (Supply Chain, Procurement, Financial, Human Resource, & Maintenance modules etc.). Gathers and analyses user business requirements and processes. Understands client requirements, needs, and functionality of the ERP modules. Defines and documents business requirements and validates solutions with the clients. Worked on As-Is Process, To-Be Process, Solution Design, Ability to think logically, critically, and constructively about complex problems. Organize project tasks & prepare a roadmap to complete the project. Comprehensive knowledge of software development life cycle (SDLC). Analyse and extract Data using modern tools, build databases, perform data acquisition, identify patterns, Trends, insights and Solutions. Write scripts to maintain flexible and scalable data evaluation processes. Gather and scrutinize data using specialist tools to generate information that helps clients Data-driven decisions. Ability to analyse, modelling and interpret data, Data cleaning and preparation, Data analysis and exploration, Statistical knowledge. Creating data visualizations, Creating dashboards and reports. Work on (ETL) & (BI) tools like Informatica, Power BI, oracle OBIEE, and SAP B.O etc.

Good Knowledge of Oracle Cloud Infrastructure (OCI) IaaS, PaaS and SaaS. Good understanding of Azure Services (IaaS, PaaS, SaaS), Database Development in Azure, Data factory, Databricks, etc. Strong documentation & problem-solving skills, excellent communication and interpersonal skills. 'Train-the-Trainer' methodology used to train high-level employees to use the software and train employees on how to use the software. Keeping updated with the latest technologies, Tools and business solutions.

## KEY FACTORS:

## ACHIEVEMENTS:

- A core team member involved in the implementation and maintenance of (The first Govt. Auto- collection solution for ministry of interior Kuwait) through Web, KOISK, and POS. integration between Java Platform and Oracle ERP system.
- (Khadamat-Express) It provides Service for citizens and expatriates through specialized service canters that issues health insurance cards, complete the residency for expats and their families, and the renewal of driving license. Modified existing scenarios, worked with the project team in conducting an analysis and needs assessment for the Web based Application system.
- Implement ERP System for The client (Kuwait Post Ministry of Communication).
- Participate as a core team member in 3 life-cycle implementations of Oracle JD Edwards in the Organization. (Ali Abdulwahab Al Mutawa CO.)
- Design & Develop Personnel & Payroll System for Westinghouse Electric Corporation (**Dammam**) & Abdul Latif Jamel Group (**Jeddah**) & other major clients.

<b>Industries Worked:</b>	Retail Business, Production Industries, Service Industry, Software House, Multinational Company, Ministry of interior & Ministry of Communication Kuwait (Kuwait Post).
<b>Geographies Worked:</b>	Pakistan, Saudi Arabia, Kuwait
<b>Major Clients &amp; CO.</b>	Philips Pakistan, ABC Juice & Water Company, Kuwait Post, Ali Abdulwahab Al Mutawa CO. Zak Solutions for Computer Systems, Westinghouse Electric Corporation (Dammam) & Abdul Latif Jamel Group (Jeddah) etc.
<b>Skilled:</b>	ERP Implementer, IT Application Management, Process Improvement, Project Management, Software Development/Programming, Data Visualizations & Dashboard, Analytics Business Intelligence Tools, system Analysis, Data Analysis, Data warehouse.
<b>Carrier:</b>	Carrier start as a – Analyst Programmer, System Analyst, ERP Consultant, I.T Coordinator, Data Analyst/I. T Support
<b>Programming &amp; Tools Education &amp; Certifications</b>	Visual Basic, SQL, PL/SQL, Python, RPG/ILE (IBM Programming Language), COBOL
	Visual Studio, Android Studio, Flutter Framework, Laravel Framework etc.
	M.BA: Management Information Systems Bachelor of Science: Mathematics
	Certificate courses in "BASIC" & "COBOL" Programming Language. I.B.M Training courses (Programming, System Administration) Oracle E Business Suite Implementation for Financial.

Procurement Oracle Technical Pre Sales Champion  
Oracle E Business Suite Support Specialist  
Odoo ERP Project Leader Onboarding Course.

**Business Process & E.R.P In-house/online (Functional & Technical) Training**

Financial suite (General Ledger, Account Receivable, Account Payable, Fixed Assets)

Supply Chain (Inventory management, Sales Order Management, and Purchase Order)

(Sponsored by Ali Abdulwahab Sons & Co.)

Customer Relation Management, Point of Sales, e-commerce, Website Builder, Manufacturing, Rental,

Human Resources & Payroll, Timesheet, Maintenance & Quality, Project, Planning, Field Service.

(Sponsored by Arab Technologies Company)

## HISTORY & PROFESSIONAL EXPERIENCE:

(Sail shipping & logistics services Co, Kuwait Post (Ministry of Communications Kuwait), Square House

(A Software House) & Others etc.)

Since Jan 2023 –

- Help in customizing the Exceed ERP system to fit specific business requirements, managing the implementation process, and providing comprehensive training to staffs & trouble shooting activities of the Exceed ERP System in Kuwait Post.
- Cleaned & transformed Data using data analytics tools to prepare ETL Process to optimize Reporting Datasets.
- Created data models, tables using data analytics tools to support & optimized data and reporting workflows.
- Used statistical technique to interpret data, analyse result and process Data Visualization & Dashboard.
- Performed Operational Cost analysis to improve operational efficiency.
- Developed queries and generate Reports and Dashboards in Power BI to visually analyse data.
- Analyse the market's growth rate, both historically and projected for the future.
- Collaborated with designers and other developers to create and implement website.
- Tested web applications, Android & iOS Applications to ensure optimal performance and usability.
- Drive to improve communication and collaboration among development and operations teams, in order to increase the speed and quality of software deployment.

### Software Consultant/ERP Consultant

Sep 2019 – Dec-2022

Arab Technologies Company ((Software House) (Bukhamseen Group Kuwait))

- Apply my strong understanding of Core Business Experiences to Design, develop, configure, and customize Solutions to fulfil business requirements for the Client (**ABC Juice & Water Company**) & other Clients.
- Building configurations for various Oracle JD Edwards ERP modules/processes and establishing integrations as per application landscape.
- Work with business users to configure the ERP module to translate business requirements into functional design specifications. Defines initial settings, modules-relevant security setting & reporting.
- Work with managers, technical staffs and power users to implement solutions for the clients.
- Provided assistance to the clients and team members in mapping business practices & designing.
- Performed gap analysis, data validation, system configuration, system testing & user training.
- Redesigned new interfaces – Customer, Supplier, AP Invoices, AR invoices, GL Interface in ERP Modules, Redesigned & modified Reports.
- Automatic generation of work order for preventative maintenance for all A.B.C Juice machines.
- Developed inbound & outbound EDI Process.
- Manage data security by creating, assigning appropriate roles.
- Resolved day to day issues logged by users.
- Extracted the reports information's for the KPIs by using SAP business object.
- Create dashboard & reports from SAP Business Object for data visualization.
- Map the end user requirement with standard Functionalities available in Odoo ERP System.
- Build & Customize Odoo Applications with Odoo Studio.

**ERP Consultant/I. T Coordinator/I.T Support**

Aug 2008 – Jun 2019

International Technology Services &amp; Solutions ((Software House) Subsidiary of Public Services Company))

Involved in the implementation and maintenance of Auto-collection solution for ministry of interior Kuwait).

- Java based collections system through web Apps, KOISK, POS & Oracle financial system.
- Citizens & expatriates searching for violation (Traffic, Immigration) & Paying the Violations.
- Actively participated in the whole life cycle of the project.
- Designed and developed custom interface applications for the project.
- Accomplished in designing & implementing a configurable application and data security module.
- Involved in study, GAP analysis, COA, Module Integrations, Business enhancements, Data Conversion.
- Provided Functional & technical expertise on Oracle E-Business Suite (E.B.S) R12.2.3.
- Oracle EBS R12 Procure to Pay processes, which include testing iterations and resolving the issues.
- Well Experience in Oracle Forms, Oracle Reports, SQL, PL/SQL, Oracle Apex.
- Worked extensively on oracle Business Intelligence and Oracle (BI) Publisher.
- Definition of Roles & Privileges and Security for the Business Process & Users.
- Business process analysis and requirement gathering for new customization, report development.
- Converted business requirements into technical design documents, develop and implement the solution.
- Experience in developing reports using Crystal Reports or similar top-tier reporting tools.
- Worked to meet the specific needs of clients through groundbreaking software solutions.
- Effectively carried products and processes from concept to completion.
- Delivered solutions on-time and ensure satisfy internal customers and external parties (e.g. auditors).
- Performed configuration work as needed to support new and existing database functionality.
- Part of a centralized Reporting team exclusively to develop vast number of reports for all ERP Modules.

**Zak Solutions for Computer Systems (ERP Consultant)**

Jan -2006 To Aug 2008

- Perform Oracle JD Edwards structural enhancements and adjustments, including Creation of Companies, Business Units, Charts of Accounts, Automatic Accounting Instructions, etc.
- Provide System Administration Create/Maintain user profiles and user roles.
- Setup user role security.
- Create/Maintain user passwords Configuration / setup of the ERP applications to suite the Standardized Business.
- Set up security at all levels of Oracle JD Edwards (User, System, application)
- Oracle JD Edwards - GA, AP, AR, FA, Sales, Purchases and Inventory modules.
- Expertise in JD Edwards tools like Form Design Aid (FDA), Report Design Aid (RDA), Object Management, Workbench (OMW), Table Design Aid (TDA), Business View Design Aid (BSVW), Processing Options (PO).
- Drafts informational materials and graphics to explain systems to managers and users.
- Build & Deploy Full & Update Package on the Clint/Server.
- Integrity Checks & Inventory Reconciliations.

**Ali Abdulwahab Al Mutawa Commercial Co. (System Analyst)**

April 1997 to April 2005

- Participate as a core team member in 3 life-cycle implementations of Oracle JD Edwards in the Organization.
- Involved in customization of inventory management, purchase order management, Sales order Processing, General Accounting, Accounts Payable, Account Receivable, Fixed Assets.
- Diagnose and troubleshooting of day-to-day issues, support and determine root causes by applying JD Edwards's application & business knowledge.
- Specification collection from functional people & customization interactive & batch applications Using development tools (FDA, RDA).
- Involved in testing the table conversions and reports in DEV & PROD Environments.

- Strong analytical and debugging skills in system analysis and problem solving.
- Designed and developed the data conversion process.
- Investigated, analyzed, coded, tested/debugged and implemented for software modifications and new software development.
- Participate in improving the organization processes.
- Maintains software program Standards and Procedures for software development Projects.
- Provide Continuing investigating of methods to improve software quality and software Development productivity.
- Participate in project planning, make path clear for other sub-ordinates.
- Provide knowledge transfer presentation sessions for technical team members.

**Integrated Business Solutions (I.B.S) (A Reputed Software House in Saudi Arabia)** July 1994 to April 1997

- Part of Software development & implementation team.
- I was involved in all major cycles of Software development & implementation.
- System Analysis including review of existing system and determination of requirement.
- Conducting requirement solution, development of system specification & suggest the software & Hardware Solution to the Clients.
- Systems testing to ensure that the desire results are being achieved.
- System design keeping user's convenience in mind to insure development of "User Friendly "System.

**Philips Electrical, Industries of Pakistan Limited (Analyst Programmer)** Jan 1993 to July 1994

- During my stay in Philips, I took every opportunity to develop my programming skills using RPG III & RPG/400 on IBM System/36 & AS/400 machine.
- During this period was assigned the jobs of programming & maintenance of the following systems modules. Spare Parts Inventory System, MAPIC (IBM Package), Custom Clearing Package, Recruitment & Appraisals.

**Nationality :** Pakistani

**Visa Status :** Residency Visa (Transferable)