

S. M. Shabbir

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Salmiya - Kuwait

Highly self-motivated, dedicated, and quick learner with an ambitious and professional demeanor. Known for my strong organizational skills, friendly nature, and ability to thrive under pressure. An effective communicator and a valued team player. My objective is to ensure the smooth and efficient operation of business networks, systems, and processes, thereby making a significant contribution to the attainment of the company's objectives.

Certifications

Certified Cloud Native Developer
PIAIC Pakistan

Certified Prince 2
Foundation Project Management

Certified Cisco
CCNA

Microsoft Certified
MCP

Novell Certified Engineer 3 /5 /6

NetIQ Identity Manager
Administration Ver. 4.0

Digital Marketing
Digiskills - Pakistan

Search Engine Optimization
Digiskills - Pakistan

Graphic Design
Digiskills - Pakistan

WordPress
Digiskills - Pakistan

Free Lancing
Digiskills - Pakistan

1990

Bachelor's Degree

Karachi University

1987-1990

DAE Electrical

BTEC - Islamabad

Hardware/Networking

New Tec Institute Karachi

Experience

Kuwait Oil Company 02/2020 till now

Resident Engineer (Communications & Network)

Currently serving as a Resident Engineer at KOC IT Department with QualityNet(Solutions) in the Communication & Network Team. Responsibilities include managing a survey team to maintain over 600 LAN rooms at KOC, which involves preparing layouts, location maps, device inventory, database maintenance, and ensuring compliance with KOC standards.

Athra Real Estate Co. 05/2016 - 10/2019

IT Head

At Athra Real Estate Co., I took on the role of IT Head. During my tenure, I established the IT infrastructure from the ground up. This encompassed LAN/WAN setup, cloud-based email implementation using Microsoft services, Genesys (ININ) PBX call center with IP telephony, cloud backup solutions, redevelopment and implementation of the company's website, and the introduction of an attendance system.

Central Bank of Kuwait 01/2016 - 04/2016**Resident Engineer**

As a Resident Engineer at the Central Bank of Kuwait, based in the main Data Center, my role involved continuous monitoring and maintenance of Data Center operations. This required working various shifts and performing scheduled tasks to ensure the smooth operation, monitoring, and backup of various platforms, including IBM Mainframe systems.

Araya Center 10/2015 - 12/2015**Resident Engineer**

As part of my position at Araya Center, associated with Saliha Real Estate, I handled support for Cisco Network and IP telephony in both towers, including connectivity for the shopping mall.

AfitCo. 06/2009 - 07/2015**Sr. System Administrator**

In my role as a Senior System Administrator at AfitCo., I managed daily IT tasks for clients, including user management, troubleshooting, and support. This involved maintaining desktop applications, local area networks, IT security, and telecommunications. I also supervised a technical team and implemented new technologies to enhance the IT infrastructure.

Kuwait University – AfITCo 06/2008 - 05/2009**Resident Engineer**

I worked as a Resident Engineer at Kuwait University, responsible for administering Linux, Microsoft, and Netware Cluster Servers. Additionally, I managed user repositories using Novell IDM and eDirectory, along with assigning policies for Windows workstations in libraries through Novell ZCM group policies.

Kuwait Air Force – AfITCo 04/2000 - 03/2008**Resident Engineer**

As a System Engineer at the Ministry of Defense/Kuwait Air Force, I played a vital role in setting up a wide area network and supporting the KASP (Kuwait Automated Supply Program) project. I managed infrastructure installation and configuration, maintained Novell Netware and Microsoft Windows systems, worked with ZENworks, GroupWise email servers, and handled Cisco router setup for remote connections using Microwave T1 links and High-Speed PairGain Modems. Additionally, I was responsible for backup solutions, including Arcserve from CA, ensuring data integrity across multiple sites.

MOI Kuwait 02/1994 - 03/2000**System Administrator**

In this position, I supervised 30+ Local Area Networks for the Kuwait Ministry of Interior, delivering comprehensive technical support. My duties encompassed installation, administration, troubleshooting, and technical assistance for LAN sites operating on Microsoft Windows NT Server 4.0 & 3.5x and Novell NetWare 3.1x platforms. I also managed PC hardware setup, network OS optimization, and LAN site establishment, including high-security sites like the Airport and Emergency Police, where I provided round-the-clock support.

Certifications

PMP - PMI Chapter Karachi: The Project Management Professional (PMP) certification is a globally recognized credential for individuals with expertise in project management. It signifies proficiency in project planning, execution, monitoring, and closing.

ZCM ZENworks for Desktop 4 - 3006: ZENworks for Desktop is a course that focuses on managing and maintaining desktop environments efficiently. This course provides essential skills in desktop management.

Novell Techshare Course 2004: The Novell Techshare Course provides knowledge and expertise in Novell technologies, which are widely used in network and systems management.

Suse Linux Course 2004: The Suse Linux Course equips individuals with skills in using and managing the Suse Linux operating system, a popular choice in the IT industry.

Interconnecting Cisco Devices (CTC) – Pakistan: The Interconnecting Cisco Devices (CTC) course is designed to provide a strong foundation in Cisco networking technologies, including the configuration and management of Cisco devices.

Skills

Operating Systems: Proficiency in Windows Servers 2003/2008/2012/2016, Windows 7/8/10, Netware 3x to Netware 6x, Suse Linux, Open Enterprise Server 2.x, Ubuntu, etc.

Microsoft Office: Expertise in all versions of Microsoft Office.

Novell Netware: Extensive experience with Novell Netware 6.5 Clustering.

GroupWise: Proficient in GroupWise versions 5.x, 6.x, 7.x, and 8.x.

Novell Audit: Knowledge of Novell Audit software.

IDM (Identity Manager): Proficiency in Novell Identity Manager.

iChain: Familiarity with Novell iChain.

Zen Works for Desktop: Expertise in ZenWorks for Desktop management.

iFolder: Knowledge of Novell iFolder.

Microsoft Exchange: Experience in managing Microsoft Exchange.

Antivirus Software: Competency in managing ESET Antivirus, Kaspersky, Trend Micro, and other antivirus solutions.

Backup Software: Proficient in using backup software like ArcServe.

Hardware: Extensive knowledge of hardware, including Micron, IBM, HP, DELL, Fujitsu Siemens Tower, Rack, and Blade servers of various vendors and series.

Network Infrastructure: Proficiency in managing Cisco Switches and Routers, SonicWALL Firewall, and switches.

Storage Solutions: Experience with SAN Storage, PairGain Modems, Paradyne ADSL, and other hardware components.

Valid Driving License

Valid Transferable Visa - 18

References can be Provided upon request